

Your Service,
Our Vision

Fire Cover Review
Consultation Document



# **Foreword**

Our Nottinghamshire Fire and Rescue Service Plan 2010-2013 made a commitment to review frontline services across the county because we recognised that 'the Service's operating environment is constantly changing, with new demands caused by climate change, demographic changes and advances in technology. We need to ensure our resources are appropriately targeted'.

We began the review - our first to this level of detail in more than two decades - in January 2010. The results showed us that the county's risks have changed, there has been a shift in our demographic, social and technological profile, and the number of emergency incidents we attend has fallen by nearly 35% over the last 10 years. We are committed to reducing risks and making the county safer; we therefore need to reflect these changes in the services we provide and where and how they are delivered.

The changes proposed may seem radical at first, but they are soundly based on evidence and professional judgement. We seek to modernise the service while matching resources more closely to varying risk levels. Public safety is our over-riding concern and we believe the proposals will deliver

a modern, efficient and effective fire and rescue service for Nottinghamshire.

No decisions have been made and the Fire Authority is seeking the views of local residents, businesses and partner organisations through this consultation document. Please let us know what you think.

Frank Swann
Chief Fire Officer

Cllr Darrell Pulk Chair of Nottinghamshire and City of Nottingham Fire Authority

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# **Background**

Nottinghamshire Fire and Rescue Service (NFRS) provides an emergency response (known as fire cover) across the county from 24 fire stations using 36 fire engines.

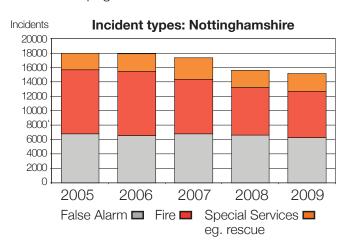
During 2010, the Service carried out an in-depth review of fire cover resources, analysing historical information about the demand for our services and studying the varying risk levels across the county. This detailed information has been reported in the Fire Cover Review, 'Your Service, Our Vision', which is available on our website or from your local fire station.

As part of the review we have examined all our stations, from the busiest to the quietest. Not surprisingly, our busiest stations are located within the areas of highest population. The proposals outlined in this document summarise how we aim to re-balance our emergency resources based on the conclusions of the Fire Cover Review, taking into account our current funding.

We believe the proposals will maintain our capacity to provide a first-class, efficient response to emergencies and serve those at risk within our communities. The aim is for most of the proposals to be introduced in the next three years, although building a new station will take longer.

Our consultation runs from 1 August to 23

October 2011. This is your opportunity to tell us what you think of the proposals and your views are welcome. Please either complete the pull-out section of this document and return it to the FREEPOST address supplied or complete it online on our website. Ways of getting in touch with us are listed on the back page.







# **Proposal A – Central Fire Station**

### What

Start to relocate the Central Fire Station to a site within the city boundary, close to London Road, in order to enhance the fire station and respond more effectively in some higher risk areas.

# Why

By moving to a new site, we shall be able to co-ordinate fire cover from all our city-based fire stations.

The existing station needs a complete refurbishment to meet the needs of a modern fire and rescue service. The cost of this refurbishment could be better spent building a modern, efficient fire station. Additionally, by vacating the current building we will support the Nottingham City Regeneration Programme which helps the development and improvement of our city, with benefits for all who live in or visit the area.

### How

We will build a new station between the high-risk areas of Sneinton and the Meadows.

The existing station will then be closed and the property sold. It is possible that the sale of the old fire station will pay for the building of the new one.



# **Proposal B – West Bridgford Fire Station**

### What

Replace the second fire engine at West Bridgford with a Targeted Response Vehicle (TRV). TRVs are smaller appliances crewed by fewer firefighters, and are designed to deal with lower impact incidents.

# Why

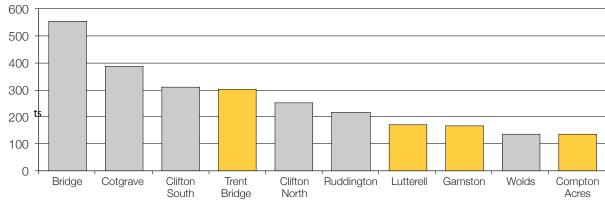
Five of the six busiest areas attended by the fire engines from West Bridgford station are outside of West Bridgford. This is a low-risk area, and the proposed new relocation of Central Fire Station nearer to London Road will provide an emergency response to the West Bridgford area.

The TRV will be able to effectively manage the incidents currently attended by a fire engine and full crew. TRVs cost about a third less than fire engines and have lower running costs, with less environmental impact.

### How

One fire engine from West Bridgford will be relocated to the Edwinstowe area. This will be replaced with a new Targeted Response Vehicle, which is an effective and efficient way of dealing with lower impact incidents.

# 10 busiest wards, by incidents, attended by West Bridgford fire crews (2005-2009)



Wards (yellow within West Bridgford town)



# **Proposal C – Edwinstowe Fire Station**

## What

Upgrade Edwinstowe Fire Station from a Retained to a Wholetime station.

# Why

The surrounding areas of Edwinstowe (such as Ollerton) are high-risk. Locating a Wholetime crew at Edwinstowe will ensure that we can provide an immediate response to incidents, rather than waiting up to five minutes for a Retained crew to turn out.

### How

A wholetime fire engine from the low-risk area of West Bridgford will be relocated to the higher risk area of Edwinstowe.

# **Proposal D – Highfields Retained Fire Engine**

## What

Remove the Retained fire engine crewed by on-call firefighters from Highfields Fire Station, leaving two Wholetime fire engines crewed 24 hours a day, every day.

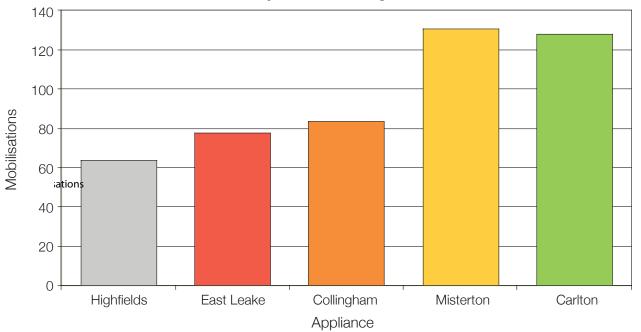
# Why

Over the last six years, there has been a substantial reduction in the number of incidents across Nottinghamshire and in some areas we have more Wholetime fire engines than needed to provide full emergency cover. Highfields Fire Station currently has three fire engines (two Wholetime and one Retained) but the Retained fire engine (with an on-call crew) is the least busy fire engine in the county.

## How

Remove Retained fire engine from Highfields Fire Station.

# Least busy Retained fire engines 2009





# **Proposal E – Arnold Retained Fire Engine**

### What

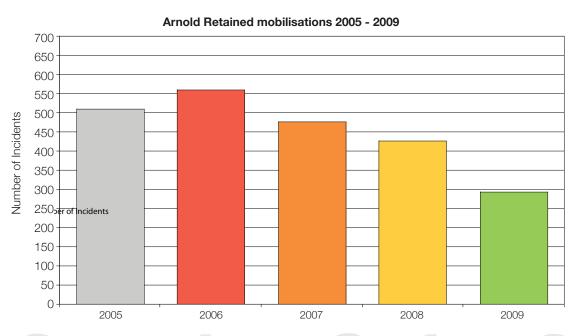
Remove the Retained fire engine crewed by on-call firefighters from Arnold Fire Station and replace it with a Targeted Response Vehicle (TRV).

# Why

Over the last six years, there has been a substantial reduction in the number of incidents across Nottinghamshire and in some areas we have more Wholetime fire engines than needed to provide full emergency cover. Under the proposal, the Arnold area would then be served by one Wholetime fire engine and a TRV (located at Arnold); and it would also be supported by other Wholetime fire engines from the surrounding areas with an immediate response. TRVs are smaller appliances crewed by fewer firefighters, designed to deal with lower impact incidents. They cost about a third less than fire engines and have lower running costs, with less environmental impact.

### How

Remove the Retained fire engine from Arnold and replace it with a TRV which is an effective and efficient way of dealing with lower impact incidents.





# "...talk2us, we're listening"

Please complete the questionnaire on the following pages - your views are important to us. It is also available online at www.notts-fire.gov.uk.

Nottinghamshire Fire and Rescue Service (NFRS) has appointed Opinion Research Services (ORS), an independent social research organisation, to survey your opinions about its draft proposals for the way its services are developed in the future.

This is an important survey that concerns local residents, the businesses community, public and voluntary agencies, and NFRS staff – so we welcome your views on all the proposals, even if they do not specifically affect areas in which you live or work. Everyone aged 16 or over may take part.

Your responses will be processed confidentially by ORS and no-one will be identified in ORS' independent report to Nottinghamshire and City of Nottingham Fire Authority. (Where a response is given on behalf of an organisation it will be attributed to the organisation, but not to the individual respondent.)

If you have any questions about the survey in general or require further copies of the Consultation Document, please telephone 0115 967 0880 or email: talk2us@notts-fire.gov.uk .

Our consultation runs from 1 August to 23 October, 2011. Please either complete this pull-out section and return to the FREEPOST address or complete it online by the same date at www.ors. org.uk/nfrs .

Please also visit NFRS' website for background information: www.notts-fire.gov.uk.

Please read the information at the start of each section, then complete the questions. For each question, put a cross in the appropriate box like this  $\boxtimes$ . Please write clearly and in black ink.



# **Nottinghamshire Fire and Rescue Service Fire Cover Review Proposals**

# A OUR PROPOSALS CENTRAL FIRE STATION

NFRS believes that Central Fire Station needs a complete refurbishment but that the cost would be better spent building a modern, efficient station between the higher-risk areas of Sneinton and the Meadows, and close to London Road – in order to co-ordinate responses to calls around the city centre.

A1 Do you agree or disagree with the proposal to relocate Central Fire Station to a site within the city boundary, close to London Road? *Please cross one box only* 

Strongly	Tend to	Neither Agree nor Disagree	Tend to	Strongly
Agree	Agree		Disagree	Disagre
Agree	Agree		Disagree	

## **WEST BRIDGFORD FIRE STATION**

NFRS believes that West Bridgford is a low-risk area and will benefit from the proposed relocation of Central Fire Station to the London Road area. The proposal is to keep one wholetime fire engine at West Bridgford, crewed 24/7, while replacing the second wholetime fire engine with a Targeted Response Vehicle (TRV) that can deal effectively with low impact incidents.

A2 Do you agree or disagree with the proposal to replace the second wholetime fire engine with a TRV for low impact incidents?

Please cross one box only

Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

# **EDWINSTOWE FIRE STATION**

NFRS has concluded that the centre of the county is under-resourced in terms of emergency cover, so it proposes to upgrade Edwinstowe Fire Station by relocating a wholetime fire engine, crewed 24/7, from the low-risk area of West Bridgford to Edwinstowe.

A3 Do you agree or disagree with the proposal to upgrade Edwinstowe Fire Station by moving a wholetime fire engine there?

Please cross one box only

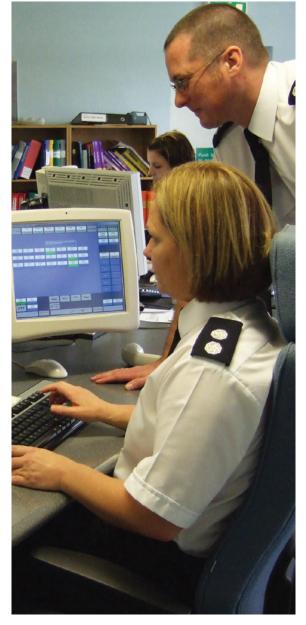
Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

## HIGHFIELDS RETAINED FIRE ENGINE

Given the reduction in the number of emergency incidents, NFRS believes it now deploys more fire engines than necessary. The retained fire engine at Highfields is the least busy fire engine in the county. Therefore, NFRS proposes to remove the retained fire engine from Highfields Fire Station – so that the station will have two wholetime fire engines which are crewed 24/7.

A4 Do you agree or disagree with the proposal to remove the retained fire engine from Highfields while leaving two wholetime fire engines in service there? *Please cross one box only* 

Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree



## ARNOLD RETAINED FIRE ENGINE

Given the reduction in the number of emergency incidents, NFRS believes it now deploys more fire engines than necessary. The proposal is to keep one wholetime fire engine, crewed 24/7, at Arnold while replacing its retained fire engine with a Targeted Response Vehicle (TRV) that can deal effectively with low impact incidents.

A5 Do you agree or disagree with the proposal to replace the second wholetime fire engine with a TRV for low impact incidents?

Please cross one box only

Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

# **RETFORD AND WORKSOP FIRE STATIONS**

Both Worksop and Retford have one wholetime and one retained fire engine at all times - but Worksop has more emergency incidents and serves higher-risk areas, while Retford is the quietest wholetime station in Nottinghamshire and serves a low-risk area. Therefore, NFRS proposes to provide two wholetime fire engines at Worksop by transferring some wholetime firefighters from Retford during peak times.

A6 Do you agree or disagree with the proposal to increase emergency cover at Worksop by transferring resources from low-risk Retford during peak times? Please cross one box only

Strongly	Tend to	Neither Agree	Tend to	Strongl
Agree	Agree	nor Disagree	Disagree	Disagre
П	П	П	П	П

## **CARLTON RETAINED FIRE ENGINE**

Given the reduction in the number of emergency incidents. NFRS believes it now deploys more fire engines than necessary. The proposal is to keep one wholetime fire engine, crewed 24/7, at Carlton, while removing the retained fire engine.

A7 Do you agree or disagree with the proposal to remove the retained fire engine from Carlton while keeping the wholetime fire engine there? Please cross one box only

Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

# **AERIAL LADDER PLATFORMS (ALPs)**

NFRS has two ALPs, located at Highfields and Mansfield fire stations. NFRS believes that by reducing the number of ALPs to one, and amending the crewing system, it can improve the availability of the remaining ALP. It proposes to remove the Mansfield ALP because incident demand is greater in the city, where the risk is higher, and Highfields is able to respond quicker.

A8 Do you agree or disagree with the proposal to remove the Mansfield ALP from service? Please cross **one** box only

Strongly	Tend to	Neither Agree	Tend to	Strongly
Agree	Agree	nor Disagree	Disagree	Disagree

## MANSFIELD FIRE STATION

Given the reduction in the number of emergency incidents, NFRS believes it now deploys more fire engines than necessary. It proposes to remove the retained fire engine from Mansfield, leaving one wholetime fire engine crewed 24/7. (The longer term view of the service would see the introduction of a TRV to the Mansfield area.)

A9 Do you agree or disagree with the proposal to remove the retained fire engine from Mansfield while keeping one wholetime fire engine there? Please cross one box only

Strongly	Tend to	Neither Agree nor Disagree	Tend to	Strongly
Agree	Agree		Disagree	Disagree

## **B ADDITIONAL COMMENTS**

ı	<b>B</b> 1	Are there any other comments you would
I	ike	to make?
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like to make?					

### C PROFILING QUESTIONS We are keen to provide a fair service to all members of society. We ask the following questions for monitoring purposes only. Your details will be treated confidentially and will not be used for any other purpose. C1 Are you...? Please cross one box only ☐ Female C2 What was your age on your last birthday? Please cross **one** box only □ 16 to 24 □ 25 to 34 □ 35 to 44 ☐ 45 to 54 ☐ 55 or over C3 Do you have any long-standing illness, disability or infirmity? Long-standing means anything that has troubled you over a period of time or that is likely to affect you over a period of time? Please cross one box only ☐ Yes ☐ No ☐ Prefer not to say C4 What is your ethnic group? Please cross **one** box only ☐ White British ☐ White Irish ☐ Other White background Mixed - White & Black Caribbean ☐ White & Black African ☐ White & Asian ☐ Other Mixed Asian or Asian British - Indian ☐ Pakistani ☐ Bangladeshi ☐ Other Asian ☐ African ☐ Other Black ☐ Black or Black British - Caribbean ☐ Chinese ☐ Other ethnic group C5 What is your religion/belief? Please cross **one** box only ☐ Christian (including Church of England, Catholic, Protestant and all other Christian denominations) ☐ Jewish ☐ Sikh ☐ Buddhist ☐ Muslim ☐ Hindu ☐ Any other religion/belief *Please state below*☐ Prefer not to sav ☐ No religion/belief C6 What is your sexual orientation? Please cross **one** box only ☐ Hetrosexual/Straight ☐ Prefer not to say ☐ Bisexual ☐ Gav/Lesbian 7 - Can you please provide us with the first five characters of your postcode? This is very helpful as it allows us to analyse responses at an appropriate geographic level to help us deliver better and more costeffective services for the future. You cannot be identified from this level of postcode which usually covers around 2.500 households or more.



Thank you very much for taking the time to complete this questionnaire.

Please return the questionnaire to ORS in the FREEPOST envelope provided to:

Opinion Research Services, FREEPOST (SS1018), PO BOX 530, Swansea, SA1 1ZL  $\,$ 

# **Proposal F – Retford and Worksop Fire Stations**

## What

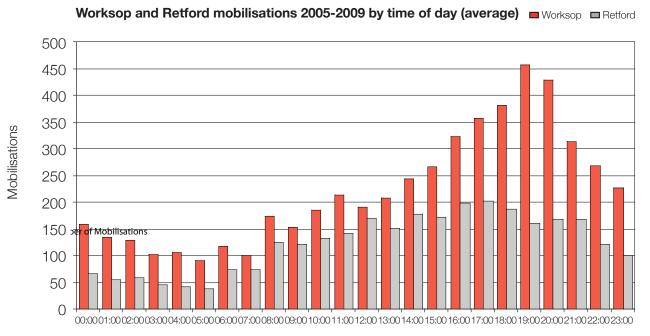
Re-balance emergency cover by moving firefighters from low-risk Retford to higher-risk Worksop during peak times. Retford will continue to have two fire engines at all times. During quiet periods it will have two Retained fire engines; and at peak times it will have one Wholetime and one Retained fire engine.

# Why

Currently both Worksop and Retford have one Wholetime and one Retained fire engine at all times. Worksop has the larger number of incidents and serves higher-risk areas, whereas Retford is the least busy Wholetime station in Nottinghamshire and is situated in an area of low-risk. Worksop will have two Wholetime fire engines during its busiest periods.

### How

Increase the cover at Worksop during peak times by using Wholetime firefighters from Retford.





# **Proposal G – Carlton Retained Fire Engine**

## What

Remove the Retained fire engine crewed by on-call firefighters from Carlton Fire Station, leaving one Wholetime fire engine crewed 24 hours a day, every day.

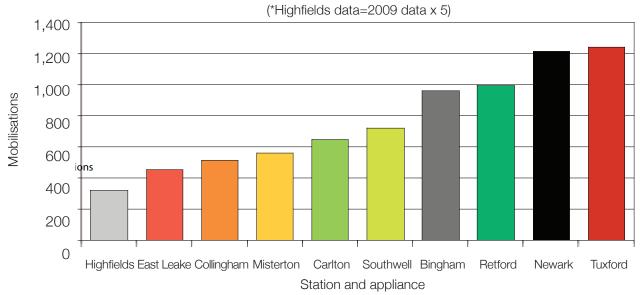
# Why

Over the last six years, there has been a substantial reduction in the number of incidents across Nottinghamshire and in some areas we have more Retained fire engines than needed to provide full emergency cover. Under the proposal, the Carlton area would be served by the existing Wholetime fire engine and also be supported by other Wholetime fire engines and the TRV from surrounding areas with an immediate response.

## How

Remove the Retained fire engine from Carlton, leaving one Wholetime fire engine.

# Least busy on-call fire engines 2005-2009





# **Proposal H – Aerial Ladder Platforms**

### What

Reduce the number of Aerial Ladder Platform (ALP) fire engines in Nottinghamshire from two to one.

# Why

Currently there are two ALPs, one at Highfields Fire Station and the other at Mansfield Fire Station. Both vehicles are crewed by Wholetime firefighters who would otherwise crew fire engines. Therefore, when the ALP is mobilised, a Wholetime fire engine is no longer available; and if the Wholetime firefighters are attending an incident, there is no one to crew the ALP.

By reducing the number of ALPs to one and providing a dedicated crew from our current establishment, we would improve the availability of the one remaining ALP. We are also able to use ALPs from our neighbouring fire and rescue services when necessary.

## How

The ALP based at Mansfield would be removed from service and a dedicated crew from our current establishment would be used to crew the ALP at Highfields. The Mansfield ALP would be removed because demand for the ALP is mainly from the City where the risk is higher due the number of high rise buildings, and Highfields is able to respond quicker.



# **Proposal I - Mansfield Fire Station**

### What

Remove the Retained fire engine crewed by on-call firefighters from Mansfield Fire Station, leaving the existing Wholetime fire engine crewed 24 hours a day, every day.

# Why

Over the last six years, there has been a substantial reduction in the number of incidents across Nottinghamshire and in some areas we have more Retained fire engines than needed to provide full emergency cover. Under the proposal, the Mansfield area would be served by the existing Wholetime fire engine and supported by other fire engines from surrounding areas, all providing an immediate response rather than waiting up to five minutes for a Retained on-call crew to turn out.

### How

Remove the Retained fire engine from Mansfield, leaving one Wholetime fire engine. (The longer term view of the service would see the introduction of a TRV to the Mansfield area.)



# **Conclusion**

This review, which seeks to match our resources to areas of highest risk, will mean that we can target our crews and equipment in the areas and communities where they are needed most. We can continue to provide a professional and effective response to incidents and create a safer Nottinghamshire for all who live, work and travel to our county.

By responding to our consultation you will help to shape the future of Nottinghamshire Fire and Rescue Service.

### **Consultation Process**

Our public consultation runs for 12 weeks - from 1 August 2011 to 23 October 2011 - and we seek to involve as many people as possible. We shall be holding a mixture of focus groups, business meetings and parish forums and running a survey. All responses from the consultation process will be analysed and reported to the Fire Authority in December, before a final decision is made.

The full Fire Cover Review and supporting documents are available on our website. Hard copies of this consultation document are available in libraries, police stations, council offices and on request from NFRS Headquarters. Contact details are on the back cover.

We welcome and encourage your views and ideas on the proposals included in

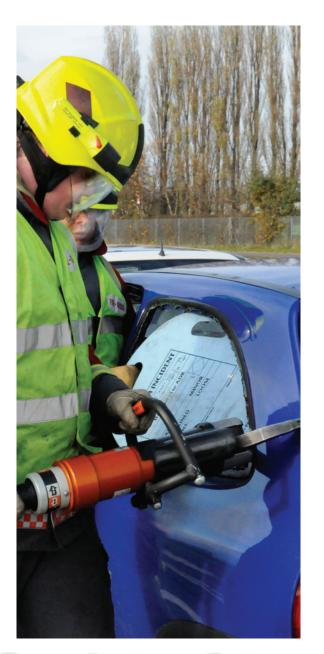
this document. These proposals form the basis of a number of changes within NFRS, all designed to provide you with a fire and rescue service to meet the needs of a modern community.

If you would like assistance with completing the questionnaire, please contact us using one of the methods shown on the back cover.

Thank you for taking part - your views are important to us.







# Glossary of terms

# **NFRS**

Nottinghamshire Fire and Rescue Service.

# Wholetime (WDS)

Full-time firefighter.

# **Retained (RDS)**

Local firefighters who are on-call to attend incidents.

# **Targeted Response Vehicle (TRV)**

A specialised vehicle that deals with smaller fires (eg. bins, rubbish, grass).

# **ALP**

Aerial Ladder Platform.

## **Travel time**

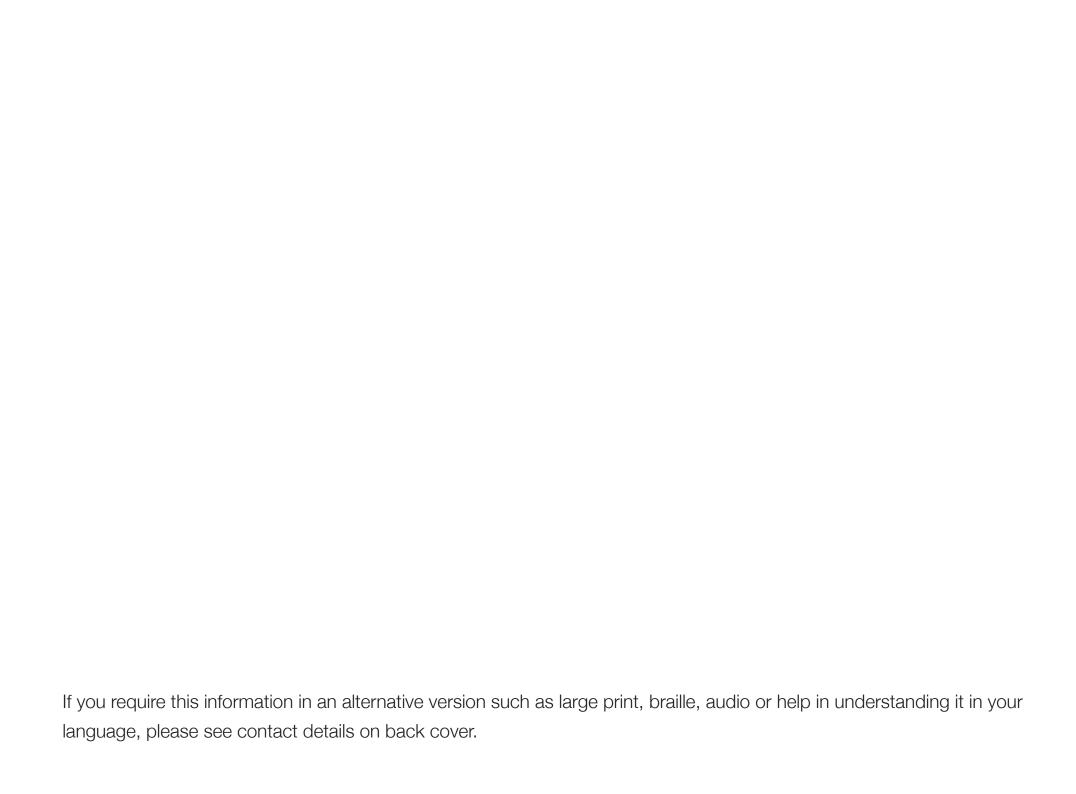
From when the call is received in Control until the fire engine arrives at the incident.

# **Mobilisations**

When a fire engine is called to an incident.

# **Fire Authority**

The governing body of the fire service





# **CONTACT US**



For general enquiries, email talk2us@notts-fire.gov.uk

For Freedom of Information enquiries email foirequests@ notts-fire.gov.uk or mark your letter FOI.



Visit at our website www.notts-fire.gov.uk



Telephone us on 0115 967 0880 or SMS Text on 0115 824 0400 or Minicom 0115 967 5951



Write to us at: Corporate Services, Nottinghamshire Fire and Rescue Service, Headquarters, Bestwood Lodge, Arnold, Nottingham, NG5 8PD.

